## These Are A Few Of Our Favorite Things

Links HME Cloud Software is jammed packed with all the features you need to run your business efficiently. Many of our features are designed to automate boring and error-prone manual tasks so that your team members can focus on high-level tasks that propel your business forward. Other features allow you to provide customers with visibility and better customer service. Take a look at just a sample of our Features and add-on Elements.

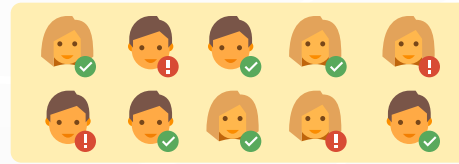# Features

◀ **Links HME** ▶
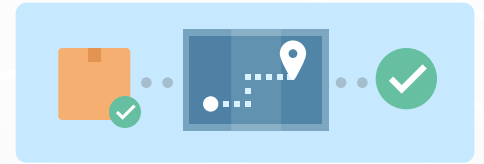
### Automatic Real-Time Billing

- Record the billing submission immediately after the delivery signature is captured.
- No more batch runs saving hours!
- Eliminate billing and delivery errors.
- Give your billing department a bird's eye view of all invoices, helping to resolve errors in seconds.

### Automated Eligibility Checks

- Each customer's eligibility status is automatically checked every day at the same time.
- We also check a customer's eligibility every time you place an order.
- View eligibility from the same screen you review orders.
- We check eligibility plus Payer Name, Insurance ID, Deductible, Copay, and the date of the last eligibility check.

### Order Tracking

- Save time by only viewing the information you need for each stage of the order.
- Get real-time data like status, supplier, and changes in one centralized place.
- Provide better customer service. You can keep customers accurately informed throughout each stage of their order.
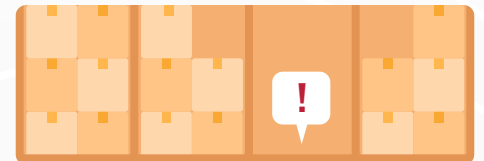
### Cloud Connectivity

- Whether you are in the office or out in the field, your team can access data everywhere they go.
- Information is updated in real-time, so the whole team always has the most up to date information.
- Departments can communicate more effectively when they all access the same info.
- Expanding your business is a breeze because there is no need for a physical server. Just give your new office or employee access!

### Security & Compliance

- We meet all of HIPAA's compliance requirements to keep the integrity, confidentiality, and availability of your ePHI.
- We leverage OnRamp's HITRUST-certified infrastructure so that you can efficiently facilitate an auditor's assessment.
- We give you peace of mind by taking care of compliance mandates and regulatory frameworks so that you don't have to.

### Purchase Requests

- Get complete visibility into the purchase process from receiving to delivery to invoicing.
- Track and manage inventory, receive notifications of low inventory, automate reorders, and more.
- Generate purchase orders in bulk.
- Better internal communication when both the warehouse and customer service teams have access to all information.
- Save time and money with a streamlined and automated purchasing process.

## Need A Little More? We've Got Extra Elements!

Our core software comes with tons of bells and whistles, but if you need a little more oomph, you can add the Elements you need to your Links software. Pick and choose what you need for your business so that you only pay for the add-ons you want. We've highlighted some of our favorite Elements (it is so hard to choose just a few!). Head to our website to check out all the Elements we have to offer.
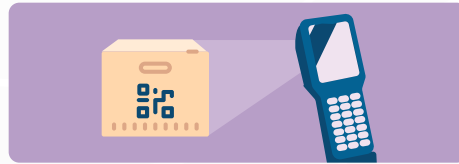
# Elements

❮ **Links HME** ❯

### Real-Time Delivery Verifications

- Get rid of outdated paper systems with our automated real-time deliver notifications.
- Quickly answer customer inquiries about their order from packing to delivery.
- Track refusals, refusal reasons, and notes from the driver.
- Get paid faster when paired with Automatic Real-Time Billing.

### Inventory Scanners

- Scan the item, and all pertinent information is accurately documented.
- Save time by picking according to aisle and bin location.
- Accurate data ensures that you are ordering and delivering the right inventory, every time.
- Easy to use and affordable.
- Scanners are WiFi and cellular compatible ideal for use both in-house and in the field.
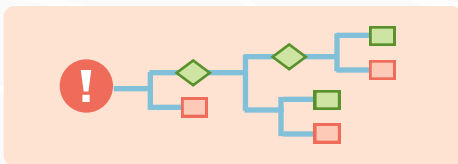
### Point of Sale  ⬗ COMING 2018

- Check out customers quickly at your retail location.
- Transactions are secure and stored for your records.
- An intuitive system that is easy for your employees to learn and use.
- Accept payments by credit card, cash, or check.
- Collect co-pays and process insurance claims at the point of sale.

### Custom Rules  ⬗ COMING 2018

- Create your own custom rules with conditional logic that work for your business.
- Automatically route information to the right department or employee, so that team members aren't bogged down by unnecessary info.
- Notify employees of tasks or actions ready to be reviewed.
- Streamline your workflow.
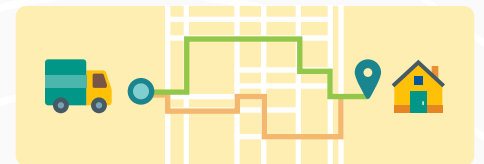
### Report Creator  ⬗ COMING 2018

- Don't have the correct report? Now you can create the report you need in seconds using multiple data points in the system.
- Analyze data, find trends, and track performance by viewing data stored throughout the software on one screen.
- View, email, and print any report required for patients, insurance, analysis, or documentation with only a few clicks.

### Routing  ⬗ COMING 2018

- Create pre-set rules to route your inventory to specified locations.
- Save money and get products to your patients quicker by shipping from shorter distances.
- Ship only the product needed to each warehouse vs. bulk shipping inventory that may be overstocked in some locations or shipping limitedly available products to areas that don't need it.